

Conclusion

While approaches to addressing patient health care costs will vary depending on a given hospital or clinician's unique context, this playbook is intended to provide guidance to help identify opportunities for improving financial assistance practices, supporting patients in navigating the costs of care, and mitigating medical debt. Beyond the recommendations and case examples illustrated in this playbook, the resources for additional information listed at the end of each section provide a host of materials that can further assist hospitals and clinicians in their efforts to support patients in addressing health care costs. As you make practice changes, we encourage you to track your progress and share your work and story with your local communities and with the public more broadly, enabling other hospitals, clinicians, and communities to learn from your example and experience.

If you have feedback or stories to share with us regarding your progress and what you are learning, please let us know by writing to this address: info@abimfoundation.org.

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