

## **Pre-Hospital Delay in the Diagnosis of Acute Cardiovascular Events: What Do We Know?**

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### **1: Incidence and clinical course of different types of acute cardiovascular events**

Cardiovascular diseases are the leading cause of death in the US and are responsible for more deaths each year than all forms of cancer and chronic lower respiratory diseases combined. A study using nationally representative National Health and Nutrition Examination Survey (NHANES) data from 2015 to 2018 estimated that 9.3% of all American adults (26.1 million individuals in 2018) experienced some form of cardiovascular disease (coronary heart disease, stroke, and heart failure).(1) In 2018 more than 30% of all deaths among adults 20 years of age and older were related to cardiovascular diseases.(1) Of these, approximately 42.1% were attributable to coronary heart disease, 17.0% to stroke, 11.0% to high blood pressure, 9.6% to heart failure, 2.9% to peripheral arterial disease, and 17.4% to other cardiovascular diseases. As of 2019, cardiovascular diseases are the leading cause of years of life lost in the US, with 14.7 million (95% CI 13.8 million to 15.3 million) years lost.(2) In addition to the high levels of mortality attributable to cardiovascular disease, in 2019, 2.4 million (95% CI 1.8 million to 3.0 million) years were lived with disability among American adults due to cardiovascular disease.(2) Many of the acute manifestations of cardiovascular disease, such as acute myocardial infarction (AMI), acute stroke, and acute aortic syndromes, not only lead to morbidity and

mortality, but also require urgent intervention. Delays in diagnosis and treatment for such conditions are therefore potentially associated with worse health outcomes.

*Acute myocardial infraction:*

Approximately every 40 seconds, an American adult will experience an AMI.(3) The estimated annual incidence of AMI in the US is 605,000 new events and 200,000 recurrent events. Of these, 170,000 events are silent, and do not present with typical acute symptoms. The average age at first AMI is 65.6 years for males and 72.0 years for females. The incidence of AMI varies by race and gender, with men and Black adults having a higher incidence of AMI according to one analysis of data from the ARIC registry.(1) In another analysis of AMI hospitalizations in one large health system from 2000 to 2014, hospitalization rates due to AMI were highest among White adults, followed by Black, Hispanic, and Asian/Pacific Islander adults.(4)

AMI can be classified as ST-segment elevation myocardial infarction (STEMI), non-ST elevation myocardial infarction (NSTEMI), and unstable angina (UA) based on symptoms, measurements of biomarkers, and electrocardiographic (ECG) abnormalities and typically represent progressively greater severity of disease. The proportion of individuals presenting with STEMI ranges from approximately 30% to 40% depending on the database analyzed.(5) Data from the Framingham Study from 1997 to 2005 demonstrated in-hospital case fatality rates of approximately 10% for patients presenting with either STEMI or NSTEMI.(6) One-year mortality rates were approximately 12% in patients presenting with STEMI and 25% in those presenting with NSTEMI. A meta-analysis of patients enrolled in 14 clinical trials noted a 1-year mortality rate of approximately 5% in patients presenting with NSTEMI.(7) Another study of Medicare beneficiaries noted a 10-year mortality rate of 72.7% for patients presenting with

AMI.(8) Among non-elderly adults (<65 years old), between 1999 and 2019, the overall age-adjusted AMI mortality rate was 13.4 (95% CI, 13.3–13.5) per 100,000.(9) Middle-aged adults, men, non-Hispanic Black adults, and individuals living in rural counties had higher mortality rates, in this analysis, compared to younger adults, women, non-Hispanic White adults, and individuals in urban counties, respectively. Beyond mortality, more than 20% of individuals experienced angina 1-year post-MI.(10) In the HORIZONS AMI trial, the risk of reinfarction or stroke at three years was approximately 6-7% and 1.5-2%, respectively.(11)

The primary therapeutic intervention for AMI is to restore blood flow to the affected myocardium. This is particularly important in patients presenting with STEMI which typically represents a complete, or near-complete, occlusion of blood flow in a coronary artery. Minimizing the time to treatment for a patient experiencing an AMI is crucial. Data suggest that up to half of patients with AMI experience sudden death prior to ED arrival.(12) Additionally, the degree of myocardial damage is related to length of the ischemic episode.(13) Therefore, there is a rapid diminishing benefit to reperfusion during an AMI. Restoring flow to the affected artery within 30 minutes can abort an infarction. If reperfusion occurs within 2–3 hours some preservation of myocardial function is achieved but after 6 hours there is often little or no salvage of myocardium.(14) Studies have indicated the benefit of limiting the delay between symptom onset to reperfusion when fibrinolytics and percutaneous transluminal coronary angioplasty are used.(13, 15-17) Additionally, many studies have demonstrated an association of health outcomes with the time interval between a patient's arrival to the hospital and reperfusion with the use of percutaneous coronary intervention (door-to-balloon time), with patients experiencing a door-to-balloon time  $\leq 90$  minutes having significantly better health outcomes post-MI.(18-20) Among patients presenting with NSTEMI, early risk stratification and

identification of individuals those patients at highest risk for further cardiac events who may benefit from a more aggressive therapeutic approach is also essential. Among such high risk patients an early invasive approach (ie, typically within 24 hours) is associated with improved health outcomes.(21)

*Acute stroke:*

Each year, approximately 800,000 people experience a new or recurrent stroke. Approximately 600,000 of these are first attacks, and 185,000 are recurrent attacks.(3) Of all strokes, 87% are ischemic, 10% are intracranial hemorrhages, and 3% are subarachnoid hemorrhages. As of 2018, an estimated 7.6 million American adults self-reported having had a stroke with an overall stroke prevalence of 2.7%. In a nationwide survey of US adults, the estimated prevalence of self-reported physician-diagnosed transient ischemic attack (TIA) increased with age and was 2.3% overall. (22) However, the prevalence of stroke TIA may be even higher, with one study reporting occurrence of self-reported stroke like symptoms in 17.8% of adults 45 years of age and older.(23) Stroke symptoms were more likely among Black than White individuals, among those with lower income and lower educational attainment, and among those with fair to poor perceived health status. A higher incidence of ischemic and hemorrhagic stroke has been noted among Mexican American compared to non-Hispanic White adults.(24, 25) In the national REGARDS cohort, in 27,744 participants followed up for 4.4 years (2003–2007), the Black participants had a significantly higher incidence of stroke compared to White participants.(26)

In 2019, on average every 3 and a half minutes, someone in the US died of a stroke and approximately 1 out of every 19 deaths in the US was attributable to stroke. When considered separately from other CVDs, stroke ranks fifth among all causes of death. In 2019 the number of

deaths with stroke as an underlying cause was approximately 150,000, with an age-adjusted death rate for stroke as an underlying cause of death of 37.0 per 100,000. The age-adjusted rate for any mention of stroke as a cause of death was 63.1 per 100,000. Approximately 64% of all stroke deaths occurred outside of an acute care hospital. More women than men die of stroke each year because of the higher prevalence of elderly women compared with men, with women accounting for 57.1% of US stroke deaths in 2019. Stroke is also a leading cause of serious long-term disability in the US. Approximately 3% of males and 2% of females reported that they were disabled because of stroke.(27)

The goal of intervention in acute ischemic stroke is to restore perfusion to the affected area of the brain as soon as possible. The immediate goal of reperfusion therapy for acute ischemic stroke is to restore blood flow to the regions of brain that are ischemic but not yet infarcted. The long-term goal is to improve outcomes by reducing stroke-related disability and mortality. Therefore, any delay in diagnosis and eventual potential intervention is associated with worse morbidity and mortality. Options for reperfusion therapy that are proven effective include intravenous thrombolysis and mechanical thrombectomy. In individuals who qualify for intravenous thrombolysis, several studies have demonstrated the importance of initiating treatment within 4.5 hours of defined symptom onset. The benefit of intravenous thrombolysis for acute ischemic stroke decreases continuously over time from symptom onset.(28-31) A registry based study of over 58,000 patients noted that each 15-minute reduction in the time to treatment initiation was associated with lower rates of morbidity and mortality.(32) Mechanical thrombectomy is indicated for patients with acute ischemic stroke due to a large artery occlusion in the anterior circulation who meet eligibility criteria and can be treated within 24 hours of the time last known to be well. This therefore also requires minimal delay in recognition of stroke to

arrange for transfer to the appropriate center. Even very minor delays between symptom onset and initiation of stroke treatment are associated with a significant loss of disability-free life.(33) Management of intracerebral hemorrhage and subarachnoid hemorrhage also requires rapid recognition and determination of severity to triage patients to the appropriate level of care and determine the need for surgical management and the initiation of blood pressure control, ideally within the first hour of presentation.(34)

#### *Acute aortic syndromes:*

Acute aortic syndromes encompass acute aortic dissection and other acute presentation such as aortic intramural hematoma, penetrating aortic ulcer, and periaortic hematoma. Acute aortic dissection is defined as a separation of the layers of the aortic wall due to an intimal tear and comprises the majority of acute aortic syndromes. Aortic dissections are typically classified as type A dissections which involve the ascending aorta and comprise about two-thirds of cases or type B dissections involving the descending aorta.(35) Type A aortic dissection constitutes a medical emergency, is associated with the highest initial mortality, and is usually fatal if undiagnosed.(36) Despite immediate surgical repair, type A aortic dissection harbors a 20% to 50% in-hospital mortality rate.(35) Type B aortic dissection is typically treated medically, but can also result in significant morbidity and mortality with an in-hospital mortality rate of approximately 12%.(37)

High-risk conditions commonly associated with aortic dissection include hypertension, connective tissues disorders (e.g. Marfan syndrome, Ehlers-Danlos syndrome), preexisting aortic aneurysm, bicuspid aortic valve, and family history of aortic disease. Estimating the prevalence of thoracic aortic aneurysm is difficult due to the asymptomatic nature of the disease and scarcity of screening in the general population. The prevalence of thoracic aortic aneurysm >5 cm

incidentally identified by community-based screening chest CT was estimated to be between 0.16% and 0.34% from studies performed between 1995 and 2003 in Japan and Germany.(38, 39) The annual incidence of thoracic aortic aneurysm is estimated to be 5.6 to 10.4 cases per 100,000 patient years.(40, 41) The annual incidence of acute aortic dissection in the general population is estimated to be around 2.5 to 3.5 per 100,000 person-years.(42, 43) In a review of 4,428 patients from the International Registry of Acute Aortic Dissection, 66% were male and the mean age was 63 years.(44) Females presenting with aortic dissection are generally older than males and have a more delayed presentation.(44, 45)

Given the high risk of morbidity and mortality, particularly with type A aortic dissection, urgent diagnosis, and transfer to a center able to manage such patients is crucial. Delays in diagnosis therefore can lead to significant morbidity and mortality. Greater delay in treatment for acute aortic dissection is associated with higher mortality.(46) Most patients with acute type A aortic dissection are managed using open surgical techniques with a limited role for endovascular repair depending upon the extent of the dissection. Additionally, patients require intense monitoring and management of blood pressure and heart rate. The risk of mortality due to aortic dissection increases at a rate of 1-2% per hour from symptom onset based on studies of untreated individuals.(47-49)

## **2: Extent, causes and context for delays**

Understanding and documenting the extent, nature, and cause of pre-hospital delays in diagnosis is challenging due to the lack of centralized, representative, datasets in the US that capture patient behaviors and experiences prior to their interface with healthcare. As understanding pre-diagnostic delays relies on patient recall, or observation, of onset of

symptoms, this is subject to various biases. Nevertheless, there is substantial evidence of delays in various stages of the process between symptom onset and diagnosis of an acute cardiovascular event.

Delays can occur at many points in the interval between the onset of symptoms and diagnosis and eventual intervention. There may be delays:

- From symptom onset to realization that something may be wrong
- From realization of something being wrong to decision to seek medical attention
- From decision to seek medical attention to being able to contact appropriate provider or service
- From contacting appropriate provider or service to either arrival of emergency medical services (EMS) to patient or of patient arrival to emergency department/hospital/clinic
- Delays in processing
- Delays in diagnosis by medical provider

All acute conditions likely have some component of delay in each of the previous categories with certain delays more related to patient behavior and others to aspects of the healthcare system.

*Acute myocardial infarction:*

In one study of 104,622 patients with NSTEMI in the US between 2001 and 2006, the median delay time from symptom onset to hospital presentation was 2.6 hours with 25% of patients having more than a 6 hour delay.(50) The study also noted significantly greater in-patient mortality for individuals experiencing greater amount of delay. The geometric mean for delay between symptom onset and hospital presentation for 482,327 patients presenting with STEMI between 1995 and 2004 was 114 minutes.(51) Longer delay times were noted among



older adults (>60 years of age), women, Black, and Hispanic adults, as well as patients who were uninsured or on government funded health insurance (Medicare or Medicaid). Two other studies noted significantly greater delay from symptom onset to hospital presentation for Hispanic compared to non-Hispanic White patients presenting with STEMI and between Black compared to White patients presenting with AMI.(52, 53)

The interval between symptom onset to hospital presentation is likely the largest source of delay between symptom onset and eventual treatment in patients presenting with AMI. In one study of 188 patients presenting with STEMI presenting to hospital in Montreal, Quebec in 2002 the median symptom onset to treatment time was 200 minutes (IQR 134 to 436).(54) Of this delay, the median symptom onset to hospital arrival time was 120 minutes (IQR 60 to 290) and the median hospital arrival to treatment time was 93 minutes (IQR 54 to 155).

*Acute stroke:*

The delay from symptom onset to hospital presentation for patients with acute stroke varies between a median of 1.5 to 16 hours and between a mean of 4.5 to 27.5 hours.(55) In one study of 553 patients presenting with acute stroke symptoms to the emergency department, more than half presented with a delay of 3 hours or more and 39% with a delay of 6 hours or more since onset of symptoms.(56) Younger patients, men, Black patients, and patients not transported by ambulance were more likely to have a delayed presentation.

*Acute aortic dissection:*

The extent of pre-diagnosis delay in acute aortic syndrome is largely unknown. One study of 894 patients noted a median time from presentation to the emergency department/hospital to diagnosis of 4.5 hours (IQR 1.6 to 28.1).(57) Another study of 92 patients presenting with type A

aortic dissection noted that residents of more economically distressed areas have a greater delay in diagnosis.(58)

- **Delays in recognition of symptoms/decision to seek medical care**

For acute cardiovascular conditions, one major source of delay is the interval between symptom onset and recognition that symptoms may be due to a serious medical condition and eventual decision to seek medical care. This is likely due to several reasons including the sometimes stuttering or intermittent nature of symptoms at onset. In both patients with AMI and acute stroke, the intensity, nature, and duration of symptoms are all associated with the decision to seek medical care. Although most individuals may associate a heart attack with crushing chest pain based on representations in media, patients may not recognize symptoms to be due to an AMI if symptoms do not fit their expectations. One study of 88 patients admitted with their first AMI in the UK noted that although the most common expected symptom of an MI was central chest pain with radiation down the arm, the most common symptom actually experienced by patients was diaphoresis and subjective fever followed by chest pain.(59) A mismatch between expected and experienced symptoms was associated with a significant delay in presentation with patients not experiencing chest pain reporting a mean delay of 11.5 hours (SD=20.2) between symptoms onset and presentation. Other studies have noted that approximately one-third of patients with AMI had atypical manifestations or no chest pain, with a greater prevalence among women, older patients, and patients who were other than non-Hispanic White.(60, 61) Patients with chronic medical conditions as well as those with atypical presentations of AMI, may also be more likely to attribute their symptoms to a non-cardiac source and therefore delay their recognition of the symptoms as being from an AMI.(62)

This delay between onset of symptoms and recognition of these symptoms as being attributable to a serious cardiovascular condition has also been noted in patients experiencing acute stroke symptoms. In one study of 366 patients presenting with acute ischemic stroke in Switzerland, 62% of patients were not aware that their initial symptoms were due to stroke.(63) These patients were more likely to initially contact and visit an outpatient primary care provider and were more likely to present to the hospital with a >4.5 hour delay. Having a personal history of stroke in the past or a family member with history of stroke is associated with shorter pre-hospital delay suggestive that individuals with a prior knowledge of stroke are more likely to recognize its onset.(64)

The awareness of the general public in the US of all symptoms of a heart attack and the need to call for EMS was only 11% as of 2001.(65) An analysis of National Health Interview Survey data for 2008, 2014, and 2017 however noted that knowledge of five common signs and symptoms of a heart attack increased from 40% to 50% and the proportion who knew to call for EMS increased from 92% to 95%.(66) However, as of 2017, knowledge of the five heart attack symptoms was lower among men, younger age groups, racial/ethnic minorities (especially non-Hispanic Asians and Hispanics), and persons with lower levels of educational attainment. Similarly, as of 2014, around 35% of individuals from the general public in the US did not have knowledge of all stroke symptoms, time importance of calling EMS, and other recommended knowledge.(67) However, awareness of symptoms did increase by approximately 15 percentage points from 2009 to 2014. Knowledge of all stroke symptoms and the importance of contacting EMS was significantly lower among men compared to women, among racial and ethnic minorities, and individuals with lower educational attainment.(68)

Once individuals attribute their symptoms to an acute cardiovascular condition, possible delays may also occur in the decision to seek medical care. Additionally, patients may choose to contact friends and family or a family physician rather than EMS. Patients, even after attributing their symptoms to an acute medical issue, may delay seeking care for various reasons.

Individuals who may experience embarrassment related to the perception of lack of seriousness and susceptibility to AMI typically delay seeking care.(69-71) Similarly, concern for troubling family members and significant others was also associated with prehospital delay in patients with AMI.(69, 71, 72) The role of social networks however can be complicated. Although some studies have noted that the sooner a family member or a coworker was informed about symptoms in patients experiencing an AMI, the faster the decision was made to seek professional help with contacting EMS often associated with advice from a family member or friend.(62, 73) However, other studies have suggested that individuals having an AMI while around coworkers or nonrelatives are less likely to experience a delay than those with family members or spouses at the time of their event.(74) Another study of 175 individuals presenting with stroke that small and close-knit personal networks of highly familiar contacts were associated with a greater delay.(75)

- **Delays in transportation to hospital**

Once an individual recognizes that their symptoms may be due to serious medical condition and decide to seek medical attention, there may be delays in finally reaching the hospital. Many patients choose to contact a primary care provider first, rather than EMS. In one study of patients with acute ischemic stroke, approximately 1 in 3 patients contacted a family physician first.(63) However, the decision to call or visit a primary care provider first is also associated with greater delays in patients with AMI or acute stroke.(73, 76) Contacting EMS

immediately is associated with a significantly lower rate of prehospital delay in patients AMI.(73, 77) Similarly, patients with acute stroke presenting via ambulance are more likely to receive the correct diagnosis prior to hospital arrival and are more likely to arrive at the hospital sooner.(56, 78) Patients are typically more likely to consider using an ambulance if symptoms seem more severe to them.(79)

As EMS providers not only provide rapid transportation but can diagnosis, triage, and sometimes treat acute cardiovascular conditions, their involvement can be crucial. In patients with AMI, the use of prehospital ECG can play an important role in determining whether a STEMI is occurring and therefore the necessity to triage to a health center with the ability to perform percutaneous coronary intervention for revascularization. Several studies have demonstrated the association between prehospital ECG and reduced door-to-balloon time and is recommended in guidelines by the American Heart Association.(80-83) In addition to diagnosis, prehospital treatment with medications such as aspirin and nitroglycerin is also typically done. Additionally, some studies have also examined the use of intravenous anticoagulation in the prehospital setting for individuals diagnosed with STEMI and found an increase in favorable outcomes.(84, 85) Prehospital diagnosis of the severity of stroke is also important, particularly in identifying individuals who may potentially benefit from interventions such as mechanical thrombectomy. While there is significant variation in the performance of prehospital stroke scales, there is some evidence demonstrating the feasibility in identifying such patients using certain scales.(86)

One potential area of delay is related to the dispatching of an ambulance and EMS crew with the appropriate level of medical capabilities. An EMS dispatcher, upon being called, may dispatch a basic life support (BLS) or advanced life support (ALS) ambulance. ALS ambulances

are typically dispatched for individuals experiencing acute cardiovascular events like AMI or stroke. ALS ambulance crews consist of paramedics in addition to emergency medical technicians and are equipped with airway and cardiac monitoring equipment and are able to provide basic treatments including use of intravenous medications and fluids. However, whether the use of ALS, rather than BLS, ambulances is associated with better outcomes for patients with acute cardiovascular events is not completely clear. One study of Medicare beneficiaries suggested that some outcomes after AMI for patients initially transported by ALS ambulance may be better than those transported via BLS ambulance.(87) However survival after stroke was higher among those transported by BLS ambulance. Although ALS ambulance crews are able to provide more intensive care in the prehospital setting, there is also evidence that this may delay arrival to a hospital setting where more definitive clinical management can be done. In one study from Ontario, Canada, the median time to arrival for patients experiencing cardiac arrest was 13 minutes for patients transported by BLS ambulance but 27 minutes for patients transported by ALS ambulance.(88)

The use of EMS in the setting of acute cardiovascular events, however, is not uniform across different demographic subgroups. In a cross-sectional study of 25,271 US adults, 4.5% participants responded that they would not call EMS in the setting of a perceived AMI.(89) Being older and the lack of health insurance had the strongest association with choosing not to call EMS. Another study noted that men were less likely to use an ambulance to get to the hospital in the setting of a possible MI.(90) There also differences in use of EMS in patients with acute stroke. One study of approximately 400,000 patients with stroke between 2011 and 2014 noted that Hispanic and Asian men and women had a lower odds of using EMS versus their white counterparts and Black women were less likely than white women to use EMS.(91)

Another factor that may influence prehospital delays is the physical distance to the nearest hospital, particularly one that is capable of definitively diagnosing and treating the acute cardiovascular condition. This is primarily an issue for individuals living in rural areas. In rural areas in the US, average travel time by car to the nearest hospital is 17 minutes compared to 10.4 minutes in urban areas.(92) One recent study noted a greater travel distance travelled to reach a stroke center for non-urban residents.(93) Additionally, due to the differences in the demographic profiles of rural and urban residents, this study also noted a greater distance to a stroke center in areas with a greater proportion of American Indian residents and individuals without health insurance.

- **Financial barriers/health insurance**

Financial barriers and access to health insurance play a major role at all stages of the prehospital delay process. Individuals without health insurance (around 11% of adults in 2020) are more likely to delay or forgo care due to financial costs.(94) Among people experiencing an AMI, those without health insurance and those who have financial concerns were more likely to delay presenting to the hospital.(95) There were prehospital delays of greater than 6 hours among 48.6% of uninsured patients and 44.6% of insured patients with financial concerns compared to 39.3% of insured patients without financial concerns. In a survey of 364 adults living in Chicago, individuals living in predominantly non-White neighborhoods, were more likely to state that they would not call 911 in the setting of a stroke due to concern for financial costs.(96) In a study from central Texas, among patients presenting with stroke, patients with Medicaid had a significantly higher odds of having a delayed presentation.(97) Uninsured patients had a non-significant trend towards delayed presentation.

- **Language barriers**

Individuals whose primary language is not English face many barriers accessing healthcare in the US, including in the setting of an acute cardiovascular event. As of 2020, approximately 21.5% of Americans speak a language other than English at home. In one study of calls received by two large calls centers in Washington state, 911 calls where the caller had language barriers were associated with a longer time to EMS dispatch as well as a lower accuracy in determining the level of aid required.(98) Additionally, among Hispanic Americans, lack of English proficiency is associated with lower heart attack and stroke knowledge among.(99) Several studies have noted lower English proficiency as being a barrier to calling EMS, and some have noted that the use of interpreters may lower these barriers.(100-103)

- **Immigration status**

Immigration status may also play a related, but distinct role, in prehospital delays to English proficiency. As of 2020, there were 22.1 million noncitizens in the US, accounting for approximately 7% of the population, including lawfully present and undocumented immigrants.(104) Non-US citizens are significantly more likely to be uninsured with 26% of lawfully present immigrants and 42% of undocumented immigrants without health insurance (compared to 8% of US citizens). There is also evidence that US government policies in the recent past that created new barriers to achieving permanent resident status for those immigrants who accessed programs such as Medicaid was associated with reductions in Medicaid enrollment and healthcare utilization among immigrant patients.(105) One cross-sectional study of undocumented Latino immigrants presenting to the ED in California noted that 1 in 8 expressed fear of discovery and consequent deportation.(106) Another study of Spanish-speaking adults noted that exposure of an individual's immigration status was a barrier for contacting EMS.(107)



Although studies of how immigration status impacts prehospital delay in the setting of an acute cardiovascular event are not as common, one study from Denmark noted that immigrants with acute ischemic stroke had a significantly greater prehospital delay and a lower rate of receiving reperfusion therapy.(108)

- **Racial discrimination/structural racism**

As noted above, many racial and ethnic minority patients experience worse delays, have lower access to the recommended treatments, and have worse health outcomes after an acute cardiovascular event compared to non-Hispanic White adults. Some of these disparities are related to racial discrimination and structural racism. Among adults living in Chicago, individuals living in predominantly non-White neighborhoods, when asked about stroke knowledge, were more likely to believe that physicians treated Black patients differently than White patients and had negative opinions about hospitals.(96) There is evidence of racial bias among EMS providers in non-cardiac care. In one study of EMS providers in Oregon, Black patients were less likely to receive pain medications than White patients and Black, Hispanic and Asian patients were less likely to receive pain medication from EMS for blunt traumatic injuries than White patients.(109) Another study of Medicare beneficiaries noted that EMS providers were more likely to transport Black and Hispanic patients to a safety-net hospital ED compared with White patients living in the same zip code.(110) Additionally, individuals who reported being treated or judged unfairly because of their race or ethnicity in a medical setting are more likely to delay care in the future.(111)

- **Interventions**

Most efforts around reducing time to diagnosis and then eventual treatment focus on the interval between a patient's arrival to the ED or hospital and eventual diagnosis. However, given

that most of the delay between symptom onset and eventual diagnosis occurs in the prehospital setting, there has been some interest in reducing sources of delay in the prehospital setting. As some of the delay in the prehospital setting occurs due to either the lack of recognition of the symptoms being possibly due to an acute cardiovascular event or not knowing that contacting EMS is necessary. To combat this, several awareness campaigns aimed at the general public have been undertaken. In Australia the Heart Foundation launched the Warning Signs of Heart Attack Strategy from 2009 to 2013.(112) This included social marketing campaigns to increase awareness of the risk of heart attack, improve knowledge of warning signs and symptoms, improve confidence to know what to do when experiencing the warning signs, and to make it more likely that people would call an ambulance as a first-line response. Awareness of this campaign was associated with a shorter prehospital delay time. Another study of an awareness campaign in France noted an increase in the proportion of individuals experiencing a STEMI contacting EMS after the campaign.(113) However, another study of a campaign in the US called “Make The Call, Don't Miss a Beat” that relied on TV advertisements was not associated with increased EMS use in women with symptoms of a possible heart attack.(114) Another study of an awareness campaign for stroke symptoms in France noted an increase in EMS calls for stroke suspicion in areas that were targeted by the campaign.(115) Another study of a peer-led, workshop-based, health behavior intervention to increase stroke preparedness among African Americans in Michigan noted an increase in stroke recognition and knowledge of appropriate stroke response after receiving the intervention.(116)

There also have been some interventions targeted at the delay that may occur related to transportation to the hospital by EMS. The importance of prehospital ECG and stroke scales has been noted above. However, once the diagnosis of an acute cardiovascular event is suspected,

transporting a patient to the appropriate type of hospital for a definitive diagnosis and intervention is crucial. Programs to improve coordination between EMS providers and hospitals aim to facilitate this process. In rural areas, where distance to hospitals is greater, this may be especially important. One such program is the Reperfusion of Acute Myocardial Infarction in Carolina Emergency Departments (RACE) project in North Carolina which currently involves coordination between EMS providers, hospitals, and health insurance companies in 6 regions of the state. In an analysis of this program involving 1164 patients with STEMI, the program was associated with lower median reperfusion times and lower time involved in transfer between hospitals.(117) Coordination between EMS providers and hospital staff for stroke patients is also crucial in reducing diagnosis and intervention delays. One study examined data from the North Carolina Stroke Care Collaborative from 2008 to 2009 which included 52 participating hospitals.(118) Prehospital notification of potential stroke by EMS was associated with a higher likelihood of receiving brain imaging and receiving a definitive diagnosis in a timely manner.

Another source of delay can be due to prolonged on-scene time by EMS providers due to factors such as obtaining an ECG and intravenous access. Implementation of an EMS training program that aimed to reduce prehospital delays for patients with stroke by increasing general time awareness and limiting the number of emergency on-scene procedures was associated with reduced on-scene times by EMS.(119)

### **3: Important research questions to be answered to reduce pre-hospital delays**

- **Extent of delay**

One of the primary unanswered questions of prehospital delays is understanding its true extent. Since most US data sources, such as administrative claims data, are based on an

individual's interactions with the healthcare systems, understanding delays in the prehospital setting are challenging. Patients may have difficulty recalling exact time of onset, especially if symptoms are stuttering or intermittent in nature. Some studies have identified discrepancies in symptom onset times reported by patients and those recorded in health records for patients presenting with AMI.(120, 121) Additionally, it has been shown that reported symptom onset time varies when recorded near the time of onset compared to a later time.(122) Additionally, individuals who may have symptoms of an MI but choose never to go to the hospital are almost completely absent from any large healthcare database. Large community based surveys may identify such individuals, but it may be difficult to understand the extent of delays if individuals are queried days or months after the onset of symptoms.

Certain vulnerable populations such as homeless and undocumented individuals may be particularly vulnerable to prehospital delays given some of the issues discussed above. However, given their limited access or reluctance to contact the healthcare system, the gaps in knowledge regarding prehospital delays are likely to be even greater in such populations.

There is also evidence that the severity of symptoms is associated with lesser prehospital delay. However, the extent of prehospital delay in different MI types (STEMI vs. NSTEMI), coronary artery territory affected, or different cerebral territory affected is unclear.

- **Role of outpatient providers**

In the setting of acute cardiovascular events, contacting a primary care provider first is associated with prehospital delays. However, it is possible that outpatient providers may play a role in education for high risk individuals that could potentially lower prehospital delays. What role providers play in the decision making process is not clear.

- **Role of community health workers**

The role of community health workers (CHWs) in connecting historically marginalised populations with the healthcare system is increasingly being acknowledged. The role of CHWs in management of hypertension has been demonstrated in some previous studies.(123, 124) However, whether CHWs can play a role in reducing prehospital delays is unclear. CHWs could potentially play a role in educating individuals at a high risk for cardiovascular events about potential symptoms and what is needed in case of their occurrence. The specific model of CHW based interventions and outreach that would be most effective in different populations also needs to be evaluated.

- **Health insurance/financial concerns**

Several studies have noted greater prehospital delays in individuals without health insurance or those with financial concerns. However, whether expansion of health insurance coverage (e.g., Medicaid expansion through the Affordable Care Act) can lower prehospital delays has not been studied. Additionally, how different levels of cost sharing (e.g., for individuals with high-deductible health plans) can influence prehospital delays for individuals with health insurance is also not well studied.

Similarly, among lower socioeconomic status individuals, is receipt of certain types of public assistance (e.g., food assistance, housing assistance) associated with smaller delays?

- **Caregiving**

What role does caregiving play in pre-hospital delays? Individuals who are caregivers to others may be reluctant to present to the hospital. There is evidence that individuals, when experiencing symptoms, may be concerned about burdening family and friends, leading to

delays. Additionally, individuals who rely on caregiving by others may also experience a greater degree of delay.

- **Provider biases**

Disparities in prehospital delays based on race/ethnicity, age, and gender are very well documented. Additionally, studies have noted bias in the diagnosis and treatment of acute cardiovascular disease among women and racial and ethnic minorities once they arrive at the ED or hospital.(125-127) However, how much of the disparities in prehospital delay is due to bias at various points of contact with the health system is not well studied. As noted above, there is evidence of bias in non-cardiac care by EMS providers for individuals who are racial and ethnic minorities. Whether that is the case for acute cardiovascular disease and how much it contributes to disparities in prehospital delays is unclear. Additionally, if such biases do exist, it would be important to study whether interventions such as implicit biases training can mitigate them.

- **Emergency medical services**

Use of EMS, rather than self-transportation, is associated with shorter prehospital delays for patients experiencing acute cardiovascular events. However, longer on-scene times can lead delays.(128) Some studies have documented greater delays when an ALS (compared to BLS) ambulance is utilized due to greater on-scene treatment, even after adjusting for potential differences in disease severity. However, other measures such as prehospital ECG may be invaluable in lessening delays between symptom onset and eventual treatment time in patients experiencing a STEMI. How EMS providers can balance necessary on-scene diagnostic and treatment interventions, along with the need to lessen the time between symptom onset and reaching the appropriate medical setting for definitive diagnosis and treatment should be studied further. Additionally, how this is influenced by the density of EMS providers in an area,

availability of different transportation modalities, and other EMS provider level factors is unclear.

- **Metrics/measurement**

Much of STEMI quality improvement focuses on the door-to-balloon time, which is the time from a patient's arrival to the ED or hospital balloon is inflated in the occluded, culprit coronary artery. A similar metric in stroke care is door-to-needle time which is the time from patient arrival to initiation of intravenous tissue plasminogen activator. Other metrics include door-in to door-out for patients experiencing a STEMI, which is the time that a patient spends in one ED before being transferred to another hospital. However, all of these measures focus exclusively on the time a patient spends in the hospital/ED rather in the pre-hospital setting where the majority of the delay from symptom onset to treatment occurs. Some data sources such as the Get With The Guidelines (GWTG) registry (a hospital-based quality improvement initiative created by the American Heart Association and the American Stroke Association), does measure symptom onset to arrival and treatment times. However, the focus of most quality improvement initiatives remains on the hospital setting. By expanding such measures to the time EMS is initially contacted can allow a greater understanding of sources of delay for individuals who contact EMS. Such measurement may also encourage greater coordination between EMS and local hospitals.

- **Telemedicine**

The use of telemedicine by EMS providers when communicating with a hospital prior to arrival has been associated with better health outcomes in some studies of patients with AMI and has been noted to be feasible in patients experiencing acute stroke.(129-131) However, the role of telemedicine in other aspects of the prehospital delay process is unclear. Whether the use of

telemedicine as a way for patients to remotely communicate with EMS, ED providers, or other healthcare providers prior to arrival would lengthen or shorten delay times is unclear.

- **Wearable devices**

With the growing use of wearable devices that can track certain medical parameters such as rudimentary ECGs and oxygen saturation, whether such devices can alert the wearer to the presence of certain acute cardiovascular conditions like AMI could be a potential way to reduce prehospital delays.

- **The role of education/awareness efforts**

As noted above, several campaigns to raise the public's awareness and knowledge levels about symptoms of stroke and AMI, and the appropriate response have been conducted. These, however, typically involve using mass media campaigns whether on TV, social media, radio, or print media to reach audiences. However, given that there are significant variations in awareness or knowledge of symptoms as well as the response people may have after symptom onset among people of different demographic subgroups, whether more targeted campaigns that tailor messages to these different groups are more effective needs to be studied. Since social networks play a crucial role in the prehospital delay process, campaigns also try to raise awareness about what bystanders and friends or family should do if someone may be experiencing such an event. Whether campaigns conducted in partnership with social organization such as religious or charitable groups can improve prehospital delays is worth studying further.

Additionally, it is possible that the focus of education campaigns on typical presentations of acute events could worsen pre-hospital delays for people experiencing atypical symptoms. Previous studies have noted that individuals that having more typical symptoms of AMI (crushing chest pain) or certain symptoms of stroke (loss of consciousness or difficulty speaking)



have been associated with shorter pre-hospital delays in presentation.(132, 133) Therefore, individuals with atypical symptoms have longer delays and a potential focus on typical symptoms could prolong such delays.

- **COVID-19**

Fewer patients presented to US hospitals with acute cardiovascular events during the COVID-19 pandemic and there were greater pre-hospital delays.(134-136) What impact this had on non-COVID related cardiovascular morbidity and mortality is unclear and whether local COVID-19 policies impacted these trends is also unknown.

- **Other acute cardiovascular conditions**

Although the extent of prehospital delays in AMI and acute stroke has been studied previously, the nature and reasons for prehospital delays among individuals with other acute cardiovascular conditions such as acute aortic syndromes or acute pulmonary embolism is not well known.

#### **4: Approaches and data that could be used to answer**

- **Internet search data**

As with many other acute and chronic medical conditions, individuals experiencing possible acute cardiovascular conditions also turn to the internet to understand the nature and seriousness of their symptoms.(137-139) However, such search data could also be used to potentially identify, to a greater degree, the extent of delay between symptom onset and eventual diagnosis. Additionally, it is possible that targeted awareness campaigns on online platforms triggered by such searches may also play a role in reduced delays.

- **Wearable technology data**

The growing use of wearable technology devices such as smartwatches and smart glasses could provide additional sources of data for identifying individuals having AMI or stroke. This could be useful in understanding the extent of delays as well as potential warning sources for an individual or their family members about a potential acute cardiovascular event.

- **Cognitive, psychological, and behavioural barriers**

Many qualitative studies have aimed to understand the cognitive, psychological, and behavioral barriers between patients experiencing symptoms, recognizing that there is an issue, and deciding to seek healthcare. Individuals experiencing depression prior to the onset of symptoms of AMI have also been noted to have greater prehospital delay.<sup>(140)</sup> As much of the prehospital delay occurs before any medical service is contacted, exploring how these barriers interface with other known barriers such as discrimination, financial resources, and health insurance will require a qualitative approach to identify dominant themes. Additionally, much work needs to be done on whether any mental health approaches can lessen prehospital delays, particularly in vulnerable groups.

- **Use of health network data**

Once EMS is contacted, there are several sources of delay as detailed previously. To fully understand the process from EMS contact, dispatch, on-scene arrival, diagnosis, treatment and triage, transfer to initial health setting and possible transfer to another facility for definitive treatment requires data sources that encompass that entire process. Regional networks that include EMS providers, payers, and health systems exist in certain areas in the US, such as in North Carolina. Use of data from such networks may help more fully elucidate extent of delays, as well as specific points where delays are more likely to occur.

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