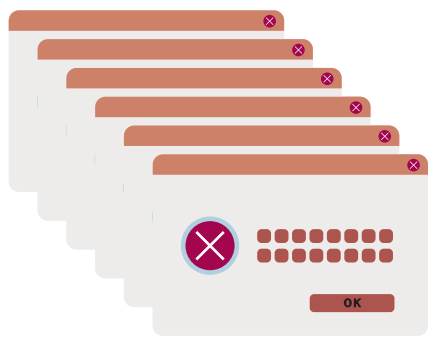# Solutions to Common Technical Problems While Presenting Virtually

Presenting at a conference is exciting. Presenting virtually brings in new challenges. Even the best laid out presentation can have pitfalls because of technical glitches. To make sure you have the best connection and the highest quality audio and video for your computer, here are a few tips to navigate challenges unique to virtual presentations:
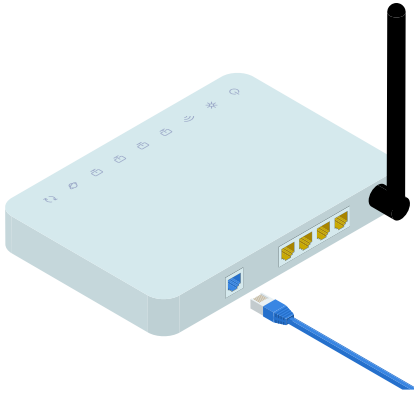
1 Make sure others in your house know you are streaming video and audio and ask them to avoid large downloads and streaming videos.
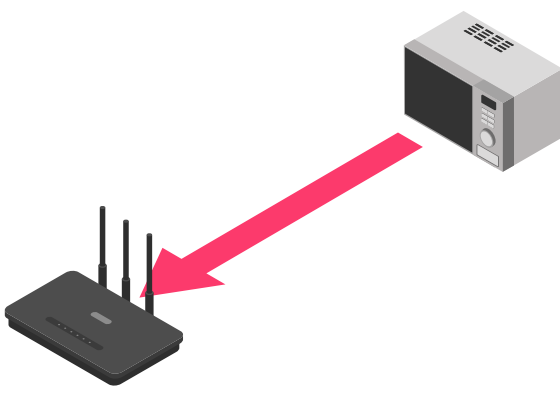
2 Close as many applications as possible, especially web browsers and other applications that might perform large downloads.

3 Minimize both the distance and walls between you and your router.

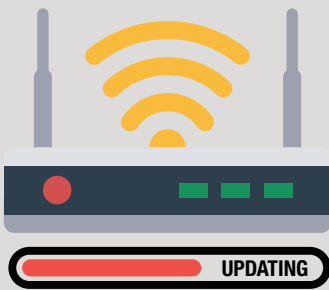**4** If possible, connect your computer via Hardwire to the router.

5 Set up your computer and router so that they are far away from kitchen microwaves and baby monitors.
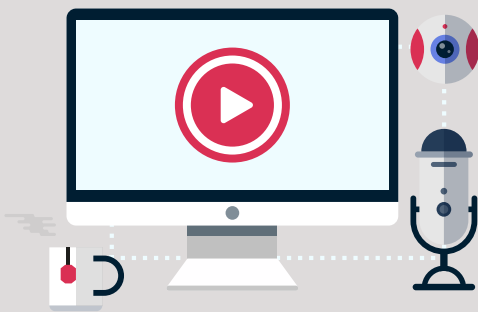
Trouble Shooting Tips

The following tips are applicable to you if you are consistently having issues obtaining quality audio and video. However, these steps may require additional tech support and consultation with your IT department, IT consultant, or an electronic retail store.
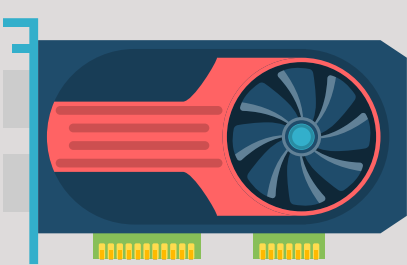
1 Ensure you have the most updated version of your videoconferencing software (e.g., Zoom, Webex, etc.).

2 Upgrade your router.

3 Use a dedicated webcam and microphone.

4 Upgrade your video driver (this requires knowledge of your video card and operating system).